

# York's Libraries: *Centres of Learning and Opportunity for All*

---

CONSULTATION

LOCATION

DATE

# What do we know

---

- New contract for library services in 2019
- York's libraries are successful
- The provider, Explore York, has introduced many new services
- Visitor numbers and book issues are good
- Service offers excellent value for money
- A space for the community to come together

# The current performance

---

- High number of library branches for its population
- Upper quartile for usage of English unitary authorities
- Cost per visit ranges from £0.32 (Rowntree Park) to £2.82 (mobile)
- Good support by volunteers
- Book stock works hard (average of 5 times per year).

# Cannot stand still

---

- Need to continue to innovate
- Build on the success to date
- Ensure the service continues to meet changing needs and expectations in the years ahead
- See improvement in the fabric of the library buildings

# Vision for the future

---

- Centres of Learning and Opportunity for All
- Continue to provide broad range of books and material to promote reading and literacy
- Support people with the information they need in their everyday lives

# Increasingly...

---

- Modern, contemporary spaces meeting the needs of everyone
- Fully flexible with spaces easily transformed to other purposes
- Fully accessible – information, reading, research and learning
- Outward looking, linking with the community and creating a sense of place
- Open all times that reflect the needs of the community

# Increasingly...

---

- Creative spaces that encourage innovation and sharing of knowledge
- Shaped by local need, promoting community involvement
- Transparent and visible from the outside, encouraging people to come in
- Staffed by well training staff with excellent customer focus

# State of the art learning spaces

---

- Latest digital technologies
- Flexible spaces for formal and informal learning
- Study space and creative spaces
- Range of learning programmes
- Digital inclusion programmes to get people online for free



# Questions to consider

---

- What would you like to see for the future of your library service?
- Is the Vision for the service and ideas for the buildings on the right lines?
- Where do you consider the most convenient place to access the library service in the future?
- What kind of community involvement do people want to have in their local libraries
- Any other specific aspects or issues you want to raise about the library service in the future?